



**Regional Virology Laboratory
All India Institute of Medical Sciences
Saket Nagar, Bhopal (M.P.) – 462022**

QSP

User Complaint & Feedback

AIIMS/BPL/MB/RVL/QSP/11

AIIMS/BPL/MB/RVL/QSP/11/2: Clinician feedback form

Dear Sir/Madam,

Date: _____

We appreciate your confidence and in us. The Regional Virology Laboratory, AIIMS Bhopal is committed to providing our user/customer with the best possible service.

With your insightful opinions and suggestions, please assist us in achieving this aim so that we can continue to grow and develop. Please give us feedback by ranking the items in the following table:

Name: _____ Department: _____

Contact No: _____

How are we at	Excellent	Good	Average	Poor
1. Ease of sample collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Timeliness of report	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Enquire regarding the test	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Reception staff behavior and communication skill	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Overall our laboratory's services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have any other suggestions and how we can improve on the basis of your overall experience, please give us your views:

Thankyou for giving us your valuable time.

Signature

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Amend No:00	Amend Date: --	Prepared by: Dr. Divya Namdeo	Reviewed by: Dr. Shashwati Nema	Approved by: Dr. Debasis Biswas